



New Broker Guide



Title	Page	Title	Page
Broker Registration	<u>2</u>	<u>Credit Report</u>	<u>11</u>
Lending QB Access	<u>3</u>	Desktop Originator (DO)	<u>12</u>
Lending QB (LOS System)	<u>4</u>	Price/Register Loan	<u>14</u>
<u>Create New Loan</u>	<u>6</u>	<u>Upload PDF Documents</u>	<u>15</u>
Status Change	<u>8</u>	Mortgagee Clause/ FHA ID/ VA ID	<u>17</u>
Application Information	<u>9</u>	Appraisal Ordering	<u>18</u>
Closing Costs	<u>10</u>		

Sign Up to Become a New Broker!

Thank you for your interest in becoming an approved broker with Right Start Mortgage, Inc!

Right Start Mortgage Wholesale is committed to making our Broker Approval Process as seamless and easy as possible. To become an approved broker, review and complete the editable APPLICATION PACKAGE, and forward it to our Broker Support Desk at brokerapproval@rightstartmortgage.com.

For additional information, contact our Broker Support Desk at:

oEmail: brokerapproval@rightstartmortgage.com

oPhone: (800) 520-5626

•Website

Click to view our broker application







Lending QB Access

- ومقر الأثام بالشمق فأأثمن
- Outilize our quick links on the our <u>wholesale homepage</u> easy access to information such as broker login, rate sheets, RS, etc.
- Click on [SUBMIT A LOAN] and sign in with your username and password to access your pipeline.

Right Start Mortgage, Inc., founded in 1989, is full service Fannie Mae Seller/Servicer and Direct Ginnie Mae Issuer specializing in Conforming and FHA residential products.

EXPLORE OUR PRODUCTS

SUBMIT A LOAN

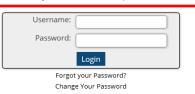
BECOME AN APPROVED BROKER

Right Start is dedicated to offer our brokers and borrowers an unparalleled level of customer service. Our goal is to provide our customers with the support and personal attention they deserve. Our exceptional staff will lead you through the steps of your financial needs, while helping you achieve and maintain comfort and confidence throughout the process.

Right Start also realizes the importance of technology in today's mortgage lending world. That's why it has become Right

Please Log In...

Enter your user name and password.



Create A New Account...

Many parts of our website require an active account in order to gain access. Press the button below to create a new account.

Note: If you already have an account, please log in using that account. You will not be able to access previously stored information if you create another account.

Create A New Account

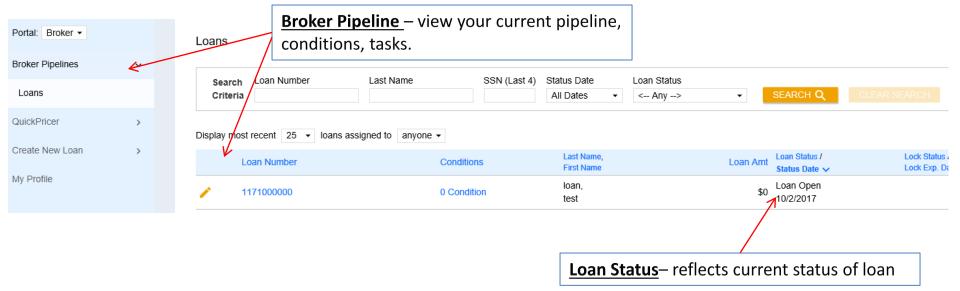




Lending QB (LQB)

ومرقى الشرام وتشمرق والشامة

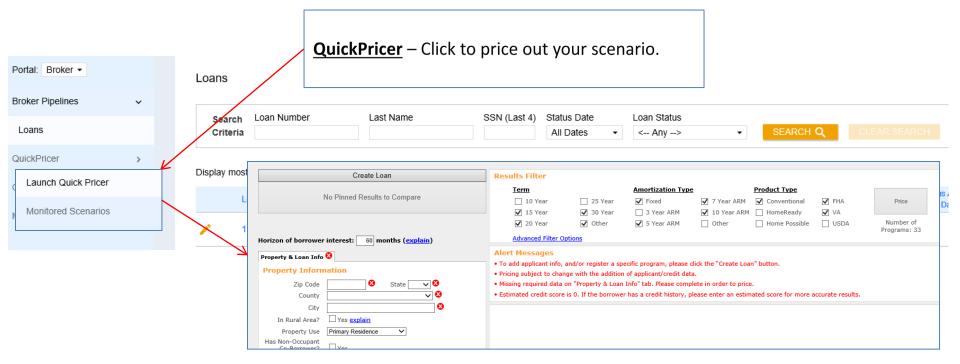
Once logged in, view your current loans in your pipeline, price new loans, and/or upload a new loan.







Lending QB (LQB)

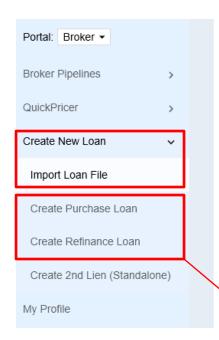






Create New Loan





Import Loan File

- * Indicates required fields
- Import Fannie Mae file

To create a loan, click on [Create New Loan] → [IMPORT LOAN FILE], and upload a completed [3.2 FNMA] to our system.

CHOOSE FILE N

No file chosen *

🔲 I understand that applicants' Social Security Numbers may be stored and potentially visible to other users. *

IMPORT

Import Calyx Point file

Don't have a 3.2 FNMA file? – create your loan directly into our system.





Status and Agents



While in the web portal, click on your loan number to view the status of your loan, verify borrower's information, price/lock loans, upload disclosures, etc.

€ Pipeline	Loan Number : 1171000000	Borrower Name: test loan	Loan Amount: \$0.00	Property Address:
Status and Agents	Status and A	gents		
Application Information	Status			
Closing Costs	Current Status:	Loan Open	Status Date: 10/2/2017	Action: view status certificate
Pricing		Loan Open	Pre-Qual >>>>>	
Loan Information		10/2/2017		
Rate Lock 🔒	Agents			
Disclosures	Assigned Agents			
E-docs	Loan Officer Name: Ne	_	Processor assign Name	
Conditions (0)				

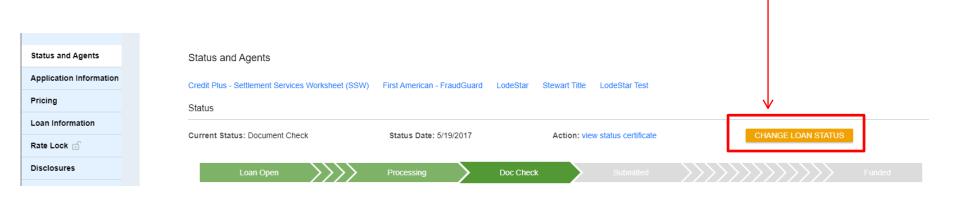




Status and Agents



To change the loan status, click on [Status and Agents] then click on [CHANGE LOAN STATUS].



When to change loan status

Registered → **Pre Processing**:

when documents are uploaded for initial disclosures to be sent to borrowers.

Processing → Doc Check:

Documents uploaded, loan ready for underwriting review.

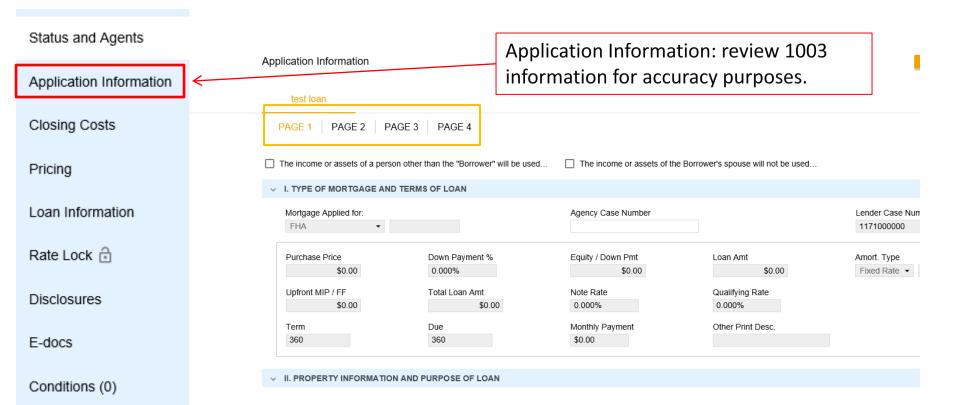
Approved or **Loan Suspended → Condition Review**:

Documents uploaded, loan ready for underwriting review.





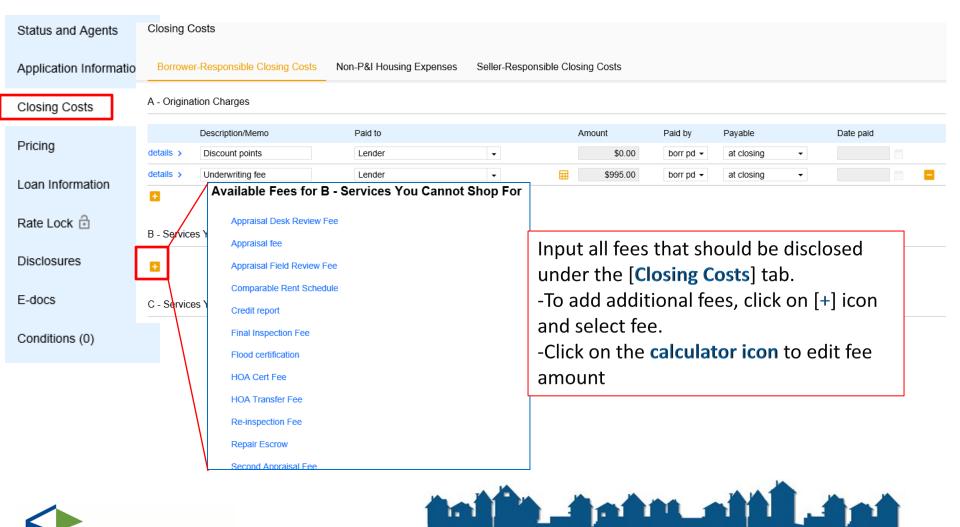
Application Information



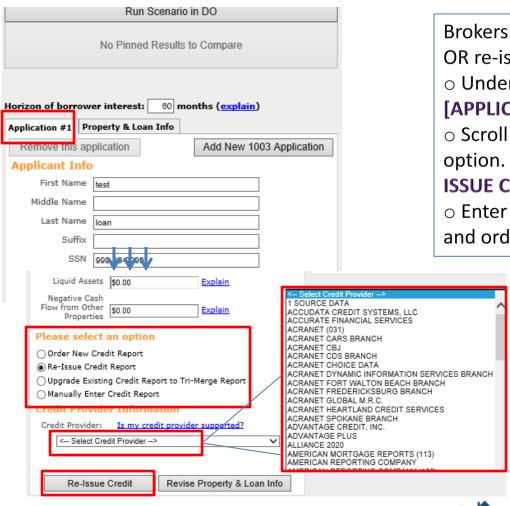




Closing Costs



Credit Report



Brokers have the ability to pull credit report OR re-issue a credit report already pulled.

- Under the [PRICING] tab, click on the [APPLICATION #1] tab.
- Scroll to the bottom and select the desired option. Select credit provider and [ORDER/RE-ISSUE CREDIT]
- Enter login credentials for credit provider and order report.

Credit Report To proceed, please answer the following questions: Credit Provider Information				
Login Name login name				
Password •••••				
Remember Login Name				
-				
Applicant Date of Birth 12/8/1946 Co-Applicant Date of Birth				
Present Address 123 TEST ST				
Zip 90717 City Lomita State CA ✓				
Order Credit Close				



Desktop Originator (DO)

Brokers without a DO Access:

Register for FNMA DesktopOriginator (DO)

Brokers with DO Access:

 Add RightStart Mortgage to your sponsoring lender list

New Loan Packages

- Run AUS Findings and release and finalize findings to RightStart Mortgage.
- Upload AUS Findings with initial submission package.

Desktop Originator Case ID:

- o leave blank on new DO findings.
- o enter DO Case ID number if already ran.

DO in Lending QB

- Brokers with DO credentials have the ability to run DO within LQB.
- Click the [Pricing] tab.
- Click on [RUN SCENARIO IN DO].
- Enter DO credentials and press [SUBMIT].
- Follow steps in DO until finalized.

Pri	cing					
		Run Scenario in DO				
Su	Submit directly to Desktop Originator					
	ktop Originator Use ktop Originator Pas					
	der Institution ID	(Leave blank to use default)				
Des	ktop Originator Cas	a ID				
		Remember login name				
		Submit Cancel Forgot your User ID or Password?				





Release DO Findings

oTo release DO Findings to RSM, review 1003 information section and scroll to the bottom of any 1003 section and click SUBMIT

Previous Next Save and Close Cancel Submit

oclick on "underwriting only" under the "Credit and Underwriting Options" and press "NEXT".

Next Cancel

Select an option below... Credit and Underwriting Credit Only

Under Select Submission Option, select "Right Start Mortgage" and select FINAL as

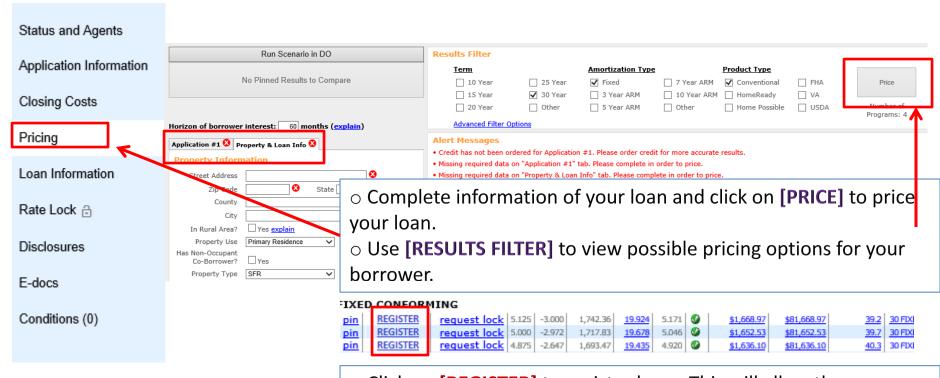
the submission type, complete remaining information and click **SUBMIT**.

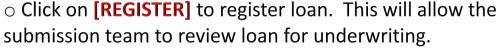
Additional Information





Price/REGISTER Your Loan





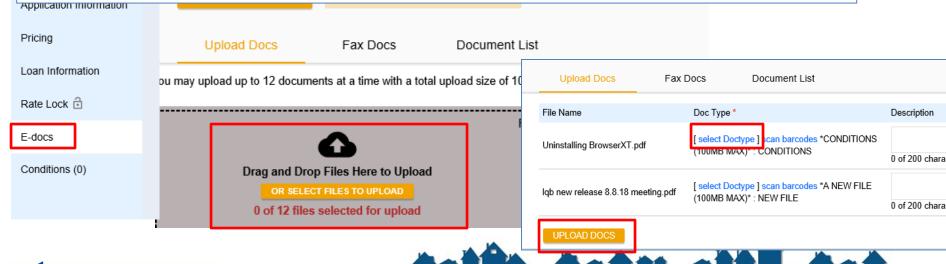




Upload PDF Documents

Uploading PDF documents into the system will notify our Operations Team that a file is ready to be reviewed – upload New Submission Package, Condition Package, Missing Documents.

- Click on LOAN NUMBER in your pipeline.
- Click on [E-docs]
- o Drag and Drop Files to be uploaded can upload up to 12 files at a time
- Scroll down and [select Doctype] to select what type of documents are being attached.
- OSelect [UPLOAD DOCS] to upload PDF Package



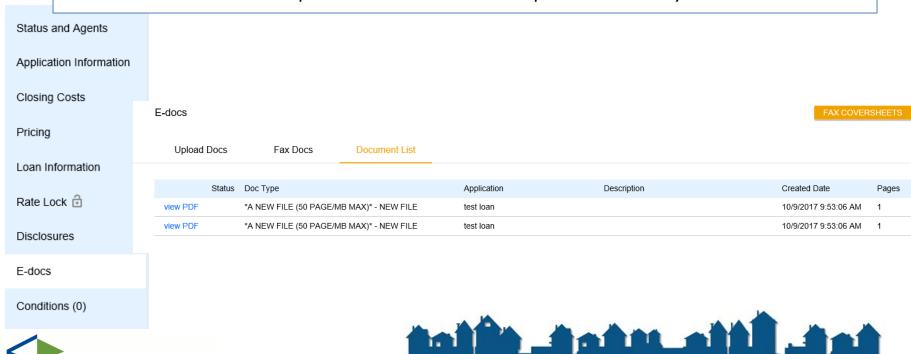


Document List



View all documents uploaded by viewing the [DOCUMENT LIST] tab.

- **View PDF** view documents that was uploaded.
- Doc Type Document type of PDF that was uploaded
- Application Borrower's name
- Description notes written regarding document
- o Created Date timestamp of when document was uploaded to the system.



Mortgagee Clause for HOI and CPL:

RIGHT START MORTGAGE, INC. ISAOA, 80 South Lake Avenue, Suite 520, Pasadena, CA 91101



FHA Lender ID: 7753200009

VA Lender ID: 9051910000







Mercury Network:

RSM has partnered with Mercury Network to provide brokers an easy access to order and review appraisals. Contact brokerapproval@rightstartmortgage.com for an account.

Video Guide for brokers on how to place an order.

Sign In	Don't hav	ve a free account?	Sign Up			
Enter your username and password to place orders with us, check the status of your orders, and download reports directly from your account.						
Username	e: [
Password	d:					
Reme	ember me	SIGN IN Forgot Passwo	rd?			







Choose "New Order".

Complete the form.

Fields marked with an asterisk (*) are required.

Want to keep agents or processors in the loop on all order status updates? Enter e-mail addresses here separated with semi-colons.

Instructions for the appraiser?
Enter them here.



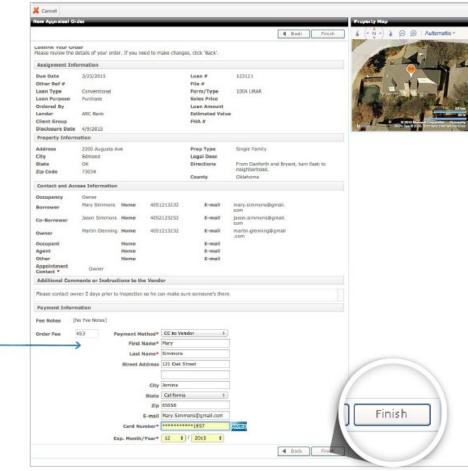
New O



Confirm all the order details, enter the credit card information, and click "Finish."

Payment information

Mercury Network Need help? Call 1-888-794-0455

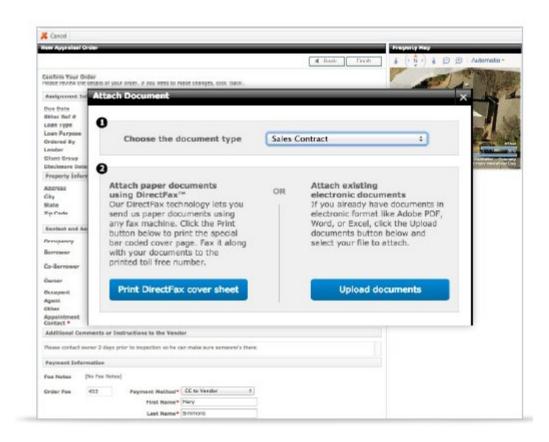






فوق الشام ينشوق فالثمة

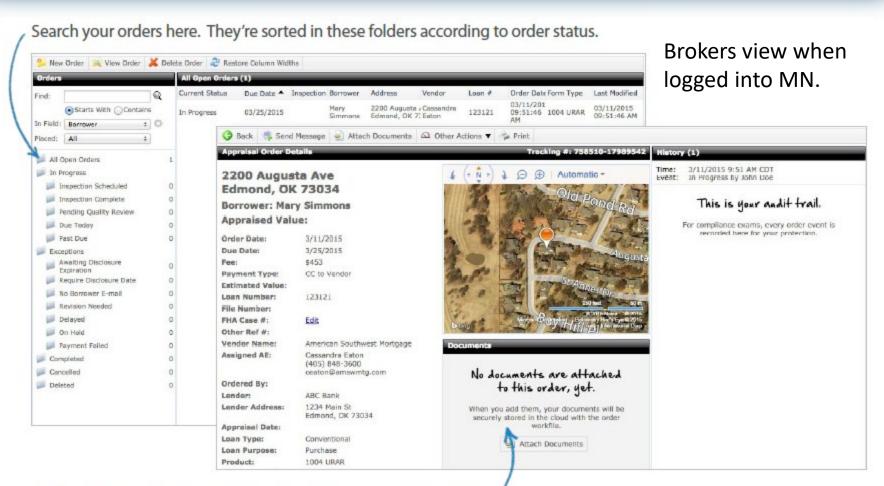
Attach any documents you need to your order.











Double-click any order to see details.





From here, you can see your order status

Use the top toolbar to...

and much more.

- · send messages.
- · attach documents.
- · place the order on hold.
- · delay the order.
- · duplicate the order.
- · cancel the order.
- · update payment information.

See all documents attached to the order.

The full audit trail is recorded for compliance.

Edit property contacts.

